



GOOD HEALTH STARTS WITH GREAT CARE.

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## OLMSTED MEDICAL CENTER FACT SHEET

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### Our History

- Olmsted Medical Center began in 1949 in downtown Rochester as the solo practice of Dr. Harold Wenthe.
- Opened in 1955, the Olmsted Community Hospital ended its county affiliation and became part of Olmsted Medical Center in 1996. It is now called Olmsted Medical Center—Hospital.
- In 2010, Olmsted Medical Center celebrates its 61<sup>st</sup> year of service to Southeastern Minnesota.

### What We Do

- Olmsted Medical Center is an integrated community healthcare provider known for convenient, expert, and personal primary care.
- Olmsted Medical Center also offers more than 20 specialties.
- A not-for-profit organization, Olmsted Medical Center cares for patients regardless of their ability to pay.

### Where We Work

- 136 clinicians and nearly 1,100 staff provide healthcare services at 16 locations:
  - a multi-specialty outpatient clinic, physical therapy office, weight loss/wellness center, and two walk-in FastCare retail clinics in Rochester,
  - a 61-bed Level IV trauma hospital with urgent care, 24-hour emergency department, and BirthCenter,
  - primary-care branch clinics in 10 southeastern Minnesota municipalities (Byron, Chatfield, Pine Island, Plainview, Preston, Rochester, Spring Valley, St. Charles, Stewartville, and Wanamingo).

### How We Have Grown

- Olmsted Medical Center has invested more than \$24 million in capital improvements during the past several years.
- The most recent hospital renovations cost \$10 million, began in September 2004, and were completed in December 2006.
- The most recent outpatient clinic renovations are underway at our Rochester Southeast location and scheduled for completion in Summer 2010.
- All inpatient rooms are private and offer high-speed Internet service.
- Five hospital operating suites, three special care unit (SCU) observation rooms, and thirteen same-day-surgery rooms are available for hospital patients.
- Olmsted Medical Center is adding/expanding programs in orthopedics, bariatric surgery, women's health, non-surgical cardiology, and sports medicine.



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Olmsted Medical Center was among the first healthcare providers in the nation to:

- Become an incorporated medical group,
- Offer an employee retirement plan,
- Employ professional administrators,
- Computerize its business systems,
- Open branch clinics in neighboring communities,
- Employ a medical director,
- Become accredited,
- Have an organized quality improvement program,
- Establish a patient education department,
- Create a tobacco-free campus—the first in the state of Minnesota, and
- Open a store-front office (OMC began as a store-front office in downtown Rochester, then later at the Miracle Mile shopping center, and was the first Rochester healthcare provider to open a clinic in a retail environment. There are now two FastCare walk-in clinics located in Rochester’s Shopko stores).

**OMC Service Statistics in 2009**

Total Patients Served	71,288
Clinician Encounters	284,483
Hospital Patient Days	8,023
Hospital Admissions	3,320
Births	982
Surgical Procedures	3,608
Emergency & Urgent Care Visits	32,732
Physical Therapy Visits	27,596
MRI Procedures	1,679
CT Procedures	5,546
Laboratory Procedures	369,209
# Physicians & Clinicians	136
# Employees	1,075
# FTEs	800
Average Length of Employee Service	9 years
Turnover Rate	5%
Total Net Operating Revenue	\$142,297,365
Total Operating Expense	\$132,175,437

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