



Discrimination is Against the Law

Olmsted Medical Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Olmsted Medical Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Olmsted Medical Center:

- provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - qualified sign language interpreters
 - written information in other formats (large print, audio, accessible electronic formats, other formats).
- provides free language services to people whose primary language is not English, such as:
 - qualified interpreters
 - information written in other languages.

If you need these services, contact Olmsted Medical Center's interpreter services coordinator.

If you believe that Olmsted Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Olmsted Medical Center
Patient Relations
210 Ninth Street SE
Rochester, MN 55904
Phone: 507.292.7091
TTY: 507.287.2799
Fax: 507.287.2745
E-mail: patientrelations@olmmed.org.

You can file a grievance in person or by mail, fax, or e-mail. If you need help filing a grievance, patient advocates are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.