



Discrimination is Against the Law

Olmsted Medical Center complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)). Olmsted Medical Center does not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

Olmsted Medical Center (OMC):

- provides people with disabilities reasonable modification and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - qualified sign language interpreters
 - written information in other formats (large print, audio, accessible electronic formats, other formats).
- provides free language assistance services to people whose primary language is not English, which may include:
 - qualified interpreters
 - information written in other languages.

If you need reasonable modifications, appropriate auxiliary aids and services or language assistance services, contact Olmsted Medical Center's interpreter services coordinator.

If you believe that Olmsted Medical Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Olmsted Medical Center

Patient Relations
210 Ninth Street SE
Rochester, MN 55904

Phone: 507.292.7091
Fax: 507.529.6797
Email: patientrelations@olmmed.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, patient advocates are available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue SW
Room 509F, HHH Building
Washington, DC 20201
800.368.1019, 800.537.7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available on OMC's website: <https://www.olmmed.org>.

Federal Law requires this notice be provided annually. You may receive multiple copies.