



Plain Language Financial Assistance Summary

Purpose

Part of Olmsted Medical Center's (OMC) mission is to deliver exceptional care to every patient. To support this mission, OMC offers financial assistance for those not able to pay for medically-necessary care.

OMC informs patients of financial assistance programs available and assists those in need. OMC is in compliance with the Emergency Medical Treatment and Labor Act (EMTALA). All patients are provided care without discrimination regardless of their ability to pay.

Eligibility Requirements

- Eligibility of financial assistance is based on income, assets, and Minnesota (MN) residency status.
- Application for financial assistance will be considered up to 240 days after the date of the first bill received.
- Patients may qualify for additional OMC financial assistance programs 240 days after the first bill received.
- Financial assistance is limited to medical care provided at OMC locations and by OMC providers.
- All financial assistance information provided will be protected under the Health Insurance Portability and Accountability Act (HIPAA).
- Patients determined to be eligible for financial assistance will not be charged more than amounts typically billed for emergency and other medically-necessary care.

Applications

Patient financial counselors are available to answer questions and/or assist OMC patients in the application process at:

- 210 Ninth Street SE, Rochester, MN 55904
- 5067 55 Street NW, Rochester, MN 55901
- 1650 Fourth Street SE, Rochester, MN 55904
- by phone at 507.287.2780 or 886.287.2780.

Financial Assistance applications and Plain Language Summary in English and Spanish can be found:

- at www.olmstedmedicalcenter.org
- at all OMC locations
- by calling 507.287.2780 or 886.287.2780 to have it mailed.

Completed applications and required documentation can be turned in at all OMC locations or mailed to Olmsted Medical Center, Business Office, 210 Ninth Street SE, Rochester, MN 55904.

- Applications must be returned within 10 days of receipt of the application.

Documentation Required

Income

- Most current Income tax return (including all supporting tax documents); all paystubs for the past 90 days, including any unemployment payment, child support, public assistance, or social security benefits received
- Most recent banking statements (checking and savings)

Assets

- Current year's property tax forms (this shows the estimated value of your property)
- Mortgage loan principal (bank statement or letter from bank showing balance owing on mortgage)

MN Residency

- Copy of MN driver's license or MN ID card
- Employees will be considered for financial assistance regardless of their residency
- Long-term patients will be considered regardless of their residency; the definition of "long-term" patients will be decided by the OMC staff